

# Matrox

## Genesis Native Library

### Ordering information

#### Maintenance program

Each purchase of GENESIS/SW/CD includes one year of the Matrox Genesis Native Library Maintenance Program. This entitles registered users to one year of technical support and free updates and can be renewed at the end of the first year.

Part number	Description
GEN/MAINTENANCE	One-year program extension.

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## Matrox Genesis Native Library Maintenance Programs

### First year of the program is free

The purchase price of Matrox Genesis Native Library software not only includes an advanced imaging 'C' library, but it also gives registered users automatic enrollment in the Matrox Genesis Native Library Maintenance Program for one year<sup>1</sup>.



### Program includes free software updates and technical support

The maintenance program entitles registered users to free software updates and technical support from Matrox Imaging's highly qualified team of application engineers.

### Maintenance program extension

Registered users will be notified by Matrox Imaging (or a local representative) at least 90 days prior to the expiration of their Matrox Genesis Native Library Maintenance Program. They will be asked for a nominal renewal fee which will allow the program to be extended without interruption for another year.



1. A customer's first year on the maintenance program begins from Matrox Genesis Native Library's original date of purchase.

## What does the maintenance programs provide?

### Access to the industry's most advanced development software

Frequent Matrox Genesis Native Library upgrades are a result of Matrox's commitment to continuously enhance the library. Each new software release offers performance improvements over previous versions, with existing functions being optimized and new functions being added based on customer feedback. Regular releases also ensure the library is compatible with the latest development environments, operating systems and platforms.

### Quality technical assistance

Matrox Imaging's team of vision specialists is committed to providing developers with the assistance needed to take applications from concept to completion. Our North American and European-based front line support groups are available to answer installation questions and provide immediate trouble-shooting assistance, while our applications engineers are ready to guide customers through the design, development and deployment phases of their projects. Technical support is also available through regional Matrox offices and local representatives.



*The Matrox Genesis Native Library Maintenance Program is only available to registered users, so remember to visit [www.matrox.com/imaging](http://www.matrox.com/imaging) and register on-line. It only takes a moment!*